



Wall Panel Warranty

Innovate Building Solutions provides the following warranty for the InnovaShowers Wall System. Specific warranty requirements and exclusions are listed below.

Limited Lifetime Residential Warranty: This warranty is subject to the procedures, recommendations, limitations, disclaimers, and exclusions mentioned herein and in the general information, installation, and warranty sections of this document. When installed in a residential situation, InnovaShowers Wall Systems are warranted to be free from manufacturing related defects for the warranty period specified when used under normal conditions and installed in accordance with manufacturer's installation instructions.

The Warranty applies to the original purchaser of the product for as long as they own and reside in the home for the period of the warranty. If you have questions, consult your Innovate Technical Services Representative.

The manufacturer's warranty and liability do not extend beyond the wall system material and is limited to a maximum value of 100% replacement costs of the original price of the wall panels. The warranty is limited to repair or replacement of the panels at the sole option of Innovate Building Solutions.

Claim compensation (if approved and/or authorized) is limited to the specific area which is deemed to be valid under the claim. The warranty applies to the original manufactured wall panels when installed and used under normal use in accordance with the terms, installation instructions, limitations, and conditions herein.

This warrants to the original user when the product is installed according to the InnovaShowers Installation instructions (including the use of the approved trims, adhesive and sealant), the shower system will be waterproof. This warrants to the original user, or subsequent user in the event of a valid transfer, that the finish protection layer on the product will not wear through, nor separate from the wall system during the warranty period when installed and used under normal residential use in accordance with the terms, installation instructions, limitations, and conditions herein.

This warranty is the entire and sole statement of warranty for the product and replaces all previous warranties, written, spoken, implied or otherwise. No implied warranties exist beyond the terms and conditions of this warranty. Innovate Building Solutions incurs no legal liability for all actual, incidental, and/or consequential damages, however, some states within the USA do not permit the exclusion or limitation of incidental and/or consequential damages, as such, this exclusion may not apply to you. This, like all warranties, gives you specific legal rights. In addition, you may also have other rights which vary from state to state or from province to province.

Innovate Building Solutions reserves the right to visit, or have its agent visit, the project site where the product claim originates to inspect the product in dispute and to remove samples for verification and technical analysis (if required).

Failure to adhere to and follow all installation instructions, (including using approved adhesives and sealants as noted below) or, incorrect/ insufficient maintenance (such as use of abrasive cleaning products, or any modification to the product other than as outlined in the installation instructions) will render the warranty null and void.

Approved Adhesives

- Loctite® Power Grab® Ultimate (white formula only)
- Titebond® Titegrab Ultimate®
- Liquid Nails® Fuze It®
- Manus® 75-AM HV.

Approved Sealants

- SilTex® 4

Lifetime Limited Waterproof Warranty: Your Grout Free Wall System is warranted to be 100% waterproof against failure to the structural integrity of the Grout Free Wall System. In shower and wet environments Innovate Building Solutions does require the panels to be mounted to a waterproof board or membrane which is moisture tested and approved by the manufacturer (see approved list below).

- Cement Board®
- Schluter Kerdi Board®
- GP Densheild®
- Johns Manville Go Board®
- Hardiebacker®
- WPBK Triton®aqua
- Fiberock®
- Moisture Resistant Greenboard

Innovate warrants the product will not be significantly diminished by exposure to water for the life of the warranty.

Exclusions to Warranties:

- Abrasion related conditions such as scratches, dents, chips, abuse, gouging, and scuffs caused by abnormal wear-and-tear.
- Damage from chemicals, use of abrasive cleaning products, stains, spills, burns, and abuse (including harsh scouring pads while buffing)
- Improper installation, handling, or inadequate protection. The installer should inspect all packaging prior to acceptance of material. The material should be stored flat.
- Incidental or consequential damages not attributed to workmanship or manufacturing related conditions.

- The original purchaser is responsible for correct installation, maintenance, and cleaning of the shower wall in accordance with the installation instructions, care, and maintenance.

How to File a Warranty Claim:

To file a warranty claim, contact Innovate Building Solutions (info@innovatebuildingsolutions.com). All warranty claims must be made by writing to Innovate Building Solutions and include a complete copy of the original purchase receipt.

InnovaShowers are manufactured by ACP Ideas in Wisconsin